



NPS Global Support and Service

Nikon Corporation

NPS Global Support and Service are dedicated support services for NPS members who are traveling in countries or areas away from where they are registered.

Service centers

Support and services are provided at the NPS service centers listed on the reverse side of this document or in the NPS Global Support and Service Network section of the NPS Global Site.

Requirements

- Members must read and sign a document regarding the use of personal information at the service center.
- Members must provide a valid form of identification such as their NPS member ID card and passport.
- Equipment members bring in to service centers must be registered with NPS.

Support and services

After all of the above have been confirmed, NPS members traveling abroad may receive the following services:

- Equipment repairs
Each country's normal repair fees will apply.
- Repairs covered by warranty
Digital products are not currently covered by "The Nikon Worldwide Service Warranty" but NPS Global Support and Services will apply a one-year service warranty from the day of purchase at the NPS Global Support and Service Network to them, even if they are registered in a different country. Proof of warranty and purchase date should be presented.
- Priority repairs
The level of priority will not exceed that of an NPS service center's local members.
- Loaning of replacement equipment for use during repairs
Replacement equipment will be the same or a model as close as possible to the one being repaired. The member's preferred equipment may not be available, depending on stock and availability in the relevant country.

Important

- The following are prohibited:
 - Leaving the country where your equipment is being repaired without taking the repaired equipment.
 - Taking loan equipment out of the country that provided it.
- Any loss or damage to loan equipment should be reimbursed.

November 2010

NPS Global Support and Service Network

| Region | Country | Name of company | Address | Phone |
|----------------|----------------------------|--|--|--|
| The Americas | Canada | Nikon Canada Inc. | 1366 Aerowood Drive, Mississauga Ontario L4W 1C1, Canada | +1-905-625-9910 |
| | U.S.A | Nikon Inc. | 1300 Walt Whitman Road, Melville NY 11747-3064, U.S.A. | +1-800-645-6687 |
| | | Nikon Inc. L.A. Service Center | 841 Apollo Street, Suite 100 El Segundo CA 90245, U.S.A. | +1-800-645-6687 |
| Asia & Oceania | Australia | Nikon Australia Pty Ltd. | Unit F1, Lidcombe Business Park, 3-29 Birnie Avenue, Lidcombe NSW 2141, Australia | +61-2-8748-5200 |
| | China | Nikon Imaging (China) Sales Co., Ltd. Shanghai Service Centre | Rm.2608-2610, Tian An Center, No. 338, West Nan Jing Road, Shanghai 200003, China | +86-21-6372-0566 |
| | Hong Kong | Nikon Hong Kong Ltd. | Suite 1508, 15/F Cityplaza One, 1111 King's Road, Taikoo Shing, Hong Kong | +852-2882-3936 |
| | Japan | Sapporo Service Center | Shinhokkaido Bldg., 2F, 4-3-1, Nishi, Kitashichijo Kita-ku, Sapporo 060-0807, Japan | +81-3-6702-0577 (Phone No. in common) |
| | | Shinjuku Service Center | Shinjuku L-Tower, 28F, 1-6-1, Nishi-Shinjuku Shinjuku-ku, Tokyo 163-1528, Japan | |
| | | Ginza Service Center | Strata Ginza Bldg., 2F, 7-10-1, Ginza, Chuo-ku, Tokyo 104-0061, Japan | |
| | | Nagoya Service Center | Chugai Tokyo Kaijo Bldg., 6F, 3-20-17 Marunouchi, Naka-ku, Nagoya 460-0002, Japan | |
| | | Osaka Service Center | Hilton Plaza West Office Tower, 13F, 2-2-2, Umeda Kita-ku, Osaka 530-0001, Japan | |
| | Fukuoka Service Center | Hakata Ekimae Daiichi Seimei Bldg., 1F, 1-4-1 Hakata Ekimae, Hakata-ku, Fukuoka 812-0011 | | |
| | Korea | Nikon Imaging Korea Co., Ltd. | 12F The Korea Chamber of Commerce & Industry Bldg., 45 4ga Namdaemunro, Jung-gu, Seoul, 100-743 Korea | +82-2-6050-1800 |
| Malaysia | Nikon (Malaysia) Sdn. Bhd. | 11th Floor, Block A Menara PKNS No. 17, Jalan Yong Shook Lin 46050 Petaling Jaya, Selangor Darul Ehsan, Malaysia | +60-3-7809-3688 | |
| Singapore | Nikon Singapore Pte. Ltd. | 80 Anson Road, #10-01/02, Fuji Xerox Towers, Singapore 079907 | +65-6559-6363 | |

| Region | Country | Name of company | Address | Phone |
|--------|----------------|--------------------|---|------------------|
| Europe | Czech Republic | Nikon spol. s r.o. | Kodanská 46, 100 10 Praha 10, Czech Republic | +420-267-154-566 |
| | France | Nikon France SAS | 191, rue du Marché Rollay, 94504 Champigny sur Marne Cedex, France | +33-825-82-10-10 |
| | Germany | Nikon GmbH | Tiefenbroicher Weg 25, 40472 Düsseldorf, Germany | +49-211-94-140 |
| | Poland | Nikon Polska | UL.POSTĘPU 14, 02-676 Warsaw, Poland | +48-22-4608735 |
| | Sweden | Nikon Nordic AB | Råsundavägen 12, 8 tr, 169 67 Solna, Sweden | +46-8-594-109-00 |
| | Switzerland | Nikon AG | Im Hanselmaa 10, CH-8132 Egg/ZH, Switzerland | +41-43-277-28-30 |
| | United Kingdom | Nikon UK Ltd. | Nikon House 380 Richmond Road, Kingston Upon Thames Surrey KT2 5PR, U.K. | +44-20-8247-1701 |